

# Coronavirus (COVID-19) Guidance for Patients

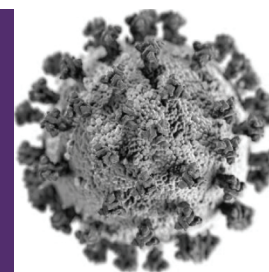


**The guidelines below are being provided in an effort to maximize the continuity of your care, while also minimizing the risk of our mutual exposure to coronavirus (COVID-19):**

- We are asking that you follow CDC guidelines and stay home to recoup if you are showing any signs of illness. We also encourage you to call our office to discuss alternative treatment options you may have.
- Beyond illness, whether it be due to school cancellations and changes in childcare or other situations, we will make every effort to accommodate you if you cannot make your appointment.
- Our telemedicine capability has the potential to provide you access to providers and the ability to refill of essential medications. If your insurance will not pay for this rapidly evolving delivery model, we will work together to find a way to make it happen. Please check our website for the availability of your provider/center through telemedicine at:  
**[www.treatingpain.com/telemedicine](http://www.treatingpain.com/telemedicine)**

Because facilitating your care is our ultimate priority, we will do everything we can to minimize your risk. Specifically, we have also asked our staff to stay home if they are showing any signs of illness and are supercharging our already strict adherence to universal precautions – including avoiding handshakes, extra cleaning between patients and eliminating passing clipboards between patients and staff in the waiting rooms.

First among our shared organizational values is the mantra ***“What’s best for the patient?”***. Rest assured, that core philosophy has guided us for nearly 40 years and remains our guiding principle today. To that end, please let us know if there is anything more we can be doing to ensure that you continue receiving world-class care.



***Coronavirus disease 2019 (COVID-19) is a respiratory illness that can spread from person to person.***

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